



# IMPORTANT SAFETY RECALL

**\*\*RECALL NOTICE \*\***

## THIS NOTICE APPLIES TO YOUR VEHICLE.

<Date>

**NHTSA Safety Recall #24V-733**

**Winnebago #189**

«CUSTOMER\_NAME»  
«CUSTOMER\_ADDRESS\_1»  
«CUSTOMER\_ADDRESS\_2»  
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY\_SERIAL»  
CHASSIS SERIAL  
«CHASSIS\_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### Reason For This Recall

Winnebago Motorhomes has decided that certain vehicles do not comply with Federal Motor Vehicle Safety Standards ("FMVSS") No. 108 "Lamps, Reflective Devices, and Associated Equipment." The vehicles impacted are certain:

2015 Winnebago Vista  
2016 Winnebago Sightseer  
2016 - 2021 Winnebago Commercial Vehicles

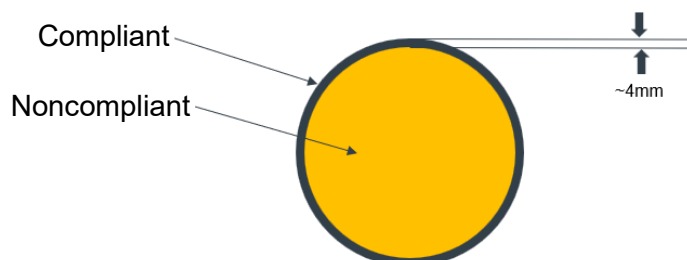
2016 Winnebago Adventurer  
2015 Itasca Sunstar  
2016 Itasca Sunova

These motor homes were manufactured December 12, 2013, through December 7, 2023. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain motorhomes, the front turn signal lights may be too small. As a result, the turn signals could be difficult to see. A turn signal that is difficult to see could cause a person not to recognize when a driver intends to turn or change lanes. This could increase the risk of a crash.

An update to federal safety standards in 2012 increased the required area of vehicle light lenses by **4 mm** to improve visibility. The front turn signal light on some vehicles may not meet the updated surface area requirements.

### Lense Visual Reference





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### WHAT WE WILL DO

On affected vehicles, Winnebago dealers will replace the front turn signal lights. This repair will take approximately 1 hour. **This repair will be done at no charge to you.**

### WHAT YOU SHOULD DO

To confirm your vehicle is equipped with the noncompliant turn signal lights and requires repair, please scan the QR Code below and complete the form and a Customer Care representative will contact you after reviewing your information.



Or visit : <https://winnebagoind.jotform.com/260784546644972>

You can locate a dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also schedule an appointment at our Factory Service Center in Forest City, IA by calling (641) 585-6939, menu option #3.

Winnebago motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

### If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at [customercare@wgo.net](mailto:customercare@wgo.net) or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

### If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at [customercare@wgo.net](mailto:customercare@wgo.net) or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

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Winnebago Motorhomes  
Forest City, Iowa 50436  
Enclosure

605 W. Crystal Lake Road • Forest City, IA 50436  
Ph: 641-585-3535 • Fax: 641-585-6966